



# CONSUMER'S ADVICE

## **PINNIUM s.r.o.**

Residence: Za Pazdernou 2573/8, 397 01 Písek

EU VAT No CZ10901442

Contact: [pinnium@pinnium.cz](mailto:pinnium@pinnium.cz), [www.pinnium.cz](http://www.pinnium.cz)

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Consumer advice within the meaning of the provisions of § 1811 para. 2 and § 1820 para. 1 of Act no. 89/2012 Coll., Civil Code (hereinafter referred to as "NOZ") (hereinafter referred to as "Instruction") made to all potential PINNIUM s.r.o. clients, with its residence at Za Pazdernou 2573, Budějovické Předměstí, 397 01 Písek, EU VAT No.: CZ10901442, entered in the Commercial Register at the Regional Court in České Budějovice, file no. C 31090 (hereinafter referred to as the "Seller"), who are in the position of consumers within the meaning of § 419 NOZ, and who are interested in concluding a Purchase Agreement with the Seller (hereinafter referred to as the "Consumer").

In accordance with applicable law, the Seller informs each specific Consumer in connection with the purchase agreement that the Consumer intends to conclude with the Seller on the purchase of the goods listed below (hereinafter the "Contract") that:

- Seller's contact information are: [pinnium@pinnium.cz](mailto:pinnium@pinnium.cz), +420 728 859 438; +420 728 554 944;
- The subject of the purchase are tools (especially lifting equipment and other construction tools) and related goods (especially foils, fasteners and additional range of goods) (hereinafter referred to as "Goods");
- The Goods are offered at the price stated on the Seller's website [www.pinnium.cz](http://www.pinnium.cz);
- The Goods may be paid for in cash upon delivery or by transfer to the Seller's account after the proforma invoice has been issued;
- The Goods can be transported in the manner specified on the Seller's website [www.pinnium.cz](http://www.pinnium.cz);
- The Carrier guarantees that the Goods will be delivered to the Consumer within 72 hours of the delivery of the Goods for transport, the price of transport is governed by the price list of the carrier respective to the day of the order;
- The Consumer's rights from possible defective performance of services, as well as the conditions for exercising these rights are regulated in the Seller's General Terms and Conditions, which are published on the Seller's website [www.pinnium.cz](http://www.pinnium.cz).
- Warranty period of the Goods takes 24 months;

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**Special instructions on the possibility of withdrawing from the Contract**, if these were concluded outside the usual business premises of the Seller (see also the provisions of § 182 paragraph 2 of the Civil Code):

You have the right to withdraw from the Contract (without giving a reason) within 14 days of concluding the Contract.

In order to apply the right to withdraw from the Contract, you must inform us of your decision to withdraw from this Contract (enter your name, business name / address, registered office address and possibly your telephone number and e-mail address) in the form of an unambiguous statement (eg a letter sent via postal service provider or by e-mail). You can use the sample withdrawal form below, but it is not your obligation.

In order to comply with the withdrawal period, it is sufficient to send a notice of the right of withdrawal application before the end of the relevant period.

The Seller states for completeness that the Consumer has the right to propose an out-of-court settlement of the dispute in the event of a dispute with the Seller, eg through the Consumer Protection Association (see <http://www.asociace-sos.cz/mimosoudni-reseni-spotrebitelskych-sporu/>). The Seller may (but doesn't have to) agree to such an out-of-court settlement of the dispute; in the event of the Seller's disagreement, the dispute in question will be finally decided by a general court.

At the same time, the Consumer has the right to address his complaint (if the Consumer considers that the legal rights of consumers have been violated by the Seller) to the Czech Trade Inspection Authority, or to the Seller's municipal trade license office. In this regard, the Seller also refers the Consumer to the wording of Act No. 634/1992 Coll., On Consumer Protection, as amended.

Team  
**PINNIUM s.r.o.**



## Withdrawal form

### Notice of withdrawal from the Contract

Addressed to: PINNIUM s.r.o.  
with residence: Za Pazdernou 2573, 397 01 Písek  
e-mail: pinnium@pinnium.cz

### I declare that I hereby withdraw from the Contract

Your name and surname:

Your address:

Date: \_\_\_\_\_

Your signature: \_\_\_\_\_

(only if this form is sent in paper form)